

## Helpful Questions and Answers

### **I can't see my secondary school offer, when should I receive it?**

Please check your **spam or junk mail** folders if your e-mail hasn't arrived. If you have more than one e-mail address, it is possible you may have registered with a different address. If you no longer use the e-mail address that you registered with, please contact Lancashire County Council on 0300 123 6707 (open Monday to Friday 8am to 5pm) or e-mail [enquiries@lancashire.gov.uk](mailto:enquiries@lancashire.gov.uk).

If you applied late, you will receive your offer after the official offer date. If you submitted a paper application form, you'll receive your offer by second class post, which will arrive after the official offer day.

Should you not receive your offer letter by 10 March, please contact the area education office on 01254 220 747 or e-mail [pupil.accesseast@lancashire.gov.uk](mailto:pupil.accesseast@lancashire.gov.uk).

### **Do I need to confirm that my child will be taking up the offer of a place with Park High School?**

The school does not require you to confirm acceptance of the place at this stage. Please await further communications.

### **My child receives free school meals, do I need to apply again for the transfer to secondary school?**

No, there is no need for you to apply again if your child already receives free school meals. Lancashire County Council regularly check that children are still entitled to meals and will let you know if they are no longer eligible. If you are applying for the first time, please check the [eligibility for free school meals and how to apply](#) page.

**I think my child may be eligible for free travel to school, how do I apply?** If you think your child is eligible, the Local Authority will send you an application form, usually in May/June. If you have not received your form by 30 June and think you may be entitled, please contact the School Traveline on 0300 123 6738.

**My question has not been answered above, where can I go to receive additional support or ask further questions?** Please contact Helen Whitaker at The Pennine Trust who manages admissions on behalf of the school. She can be contacted on 01282 508624.